

# Smart Strategies Solutions for Workplace Challenges

June 2016



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## Training Opportunities

Our spring training series was a great success and we've got plans for more in the fall.

***What would you like us to offer?*** We want your input and in return, we'll give you a 50% discount.

This spring we conducted programs in the Capital District. For the fall, we're expanding and will be offering some webinars as well, so you can participate wherever you are. Our team provides a wide array of programs... **let us know what you'd like to learn more about.**

We have posted [a survey](#) that

## Greetings!

Summer is officially here! I know it's a busy time and we have a request of you. In return for which, we'll give you a 50% discount on any one workshop or webinar in our fall series. We have a short, 13 question survey to help us plan our new public workshop/webinar series. Here's the link: <https://www.surveymonkey.com/r/KS-WorkshopInput>

As always, we have a few new blog posts for you this month - one on seven keys to effective leadership and another for non-profits on board development. See summaries below.

Thanks for reading and please feel free to forward. Have a great summer!

A handwritten signature in blue ink that reads 'Alan'.

Alan Krieger

*As always, would love to hear your [feedback](#) and feel free to forward this to your colleagues.*



## Seven Keys to Effective Leadership

Being an effective leader is a challenge every day. Hundreds of books have been written on it each with their own set of strategies. There's great ideas out there, but I can't keep them all in mind when I'm confronted with a workplace challenge. In teaching conflict resolution, I've come to identify 7 negative feelings that underlie conflict. They are what turn a disagreement into a conflict.

After teaching this for a few years, I realized if you flip it around, you've got the keys to good leadership. All you

should take less than 5 minutes to complete, and you'll get a 50% discount off the price of one workshop or webinar.

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have to do is reverse these negative feelings! We've got a [new blog](#) that explains this further.

## Board Development

People join boards of non-profit agencies because they want to help, make connections, and/or contribute... they are recruited for their expertise, their connections, their donations. Now you have a group of people each with different reasons for being there and each with different ideas about what's expected of them. Unfortunately, this confusion is often not fully cleared up and the experience of board members falls short of their own expectations and that of the organization.

To prevent this from happening, board members need a clear understanding of their roles and responsibilities, and the board overall needs a clear sense of its role, purpose and boundaries. Our [latest blog](#) post explores this.

## Share This Newsletter

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You may also reprint any of these articles as long as you include the following in the reprint and send a copy to me at [alan@krsol.com](mailto:alan@krsol.com):

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